



Ipswich City Bulls Football Club Registration and Refund Policy

Registration

In October 2022 Members Survey, 77% of people voted to change the fee structure from Registration Fee and Match Fees to all-inclusive upfront Membership Fees. There will be the ability for members to request a partial refund depending on the reasons, for example season ending injury.

Membership Fee payments are the responsibility of the member or parent/guardian. These fees cover items including but not limited to:

- Affiliation Fees (FFA & FQ)
- Registration Fees (FFA & FQ)
- Ipswich City Council Fees
- Insurances
- Match Officials Fees
- Equipment

Fees

All outstanding previous years' fees are to be paid in full before the first game is played, including trial games.

All Registration Fees must be paid in full on or before 31st of May each season. The club accepts multiple payment methods such as Upfront, Payment Plans and Vouchers.

Players will not be made "Active" in the system which means the player is ineligible to play until either Fees are paid in full or the player has an approved payment plan with the first instalment received by the Club.

NO pay NO play

- All outstanding previous years' fees are to be paid in full before the first game is played, including trial games.
- A minimum of \$150 must be paid before playing a trial game or the player has an approved payment plan with the first instalment received by the Club.

What if the player has trouble affording registration?

1. The player/guardian can apply for a payment plan.
2. The player/guardian can apply for the State Government's "Fair Play" program which entitles the player \$150 towards their registration fee. Further details can be found here:
<https://www.qld.gov.au/recreation/sports/funding/fairplay>



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Refund

A refund or part refund of fees paid will be offered under the following circumstances:

No Team

No team available for a player to be placed into.

- Full refund
- This only applies if the club cannot allocate a player into a team.

Withdraw with no participation

Any player who has been registered but has not participated in an official Club training session or fixture including Football Queensland grading matches.

- Full refund, excluding:
 - \$50 admin fee
 - cost of any kit ordered; and
 - any other expenses incurred by the club on behalf of the player.

Withdraw with participation

Any player who has been registered and has participated in an official Club training session or fixture including Football Queensland grading matches.

- Partial refund, excluding:
 - \$50 admin fee
 - cost of any kit ordered
 - associated governing body charges*; and
 - any other expenses incurred by the club on behalf of the player.

Notes

- Please note in the case of payment plans, refunds will be offered based on amount paid to date, less the relevant charges as noted above.
- For the avoidance of doubt, where a player has committed to a team either by:
 - Accepting a place in a side;
 - Not declining a place when allocated within 7 days of being informed of the allocation; or
 - Commencing training with that team



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- The cost of any kit ordered for that player, whether yet provided to the player or not, will be deemed to be an expense incurred by the club on behalf of the player and that cost will not be refunded.
- Any exception to the refund policy must be applied for in writing, to be tabled for consideration at the next Management Committee Meeting.

*Please refer to Football Queensland websites for refund policy in relation to affiliation fees. The refund provided by the club will be driven by this policy and what refund the club receives on a players affiliation fees.